

MRSS

Mobile Response &
Stabilization Services



Frequently Asked Questions

www.flcps.com

What is MRSS?

MRSS stands for **Mobile Response and Stabilization Services**. It is a new way that families with children and youth up to age 21 who are experiencing difficulties or distress can get immediate (within 60 minutes) assistance. MRSS will respond to any distressful situation the family identifies, including emotional or escalated behaviors, mental health issues, substance use concerns, grief and loss, trauma, suicidal thoughts, transitions, truancy, running away from home and parent/child conflict.

Who does it serve?

MRSS is a comprehensive program available to youth and young adults up to age 21 and their families. Any family in Huron County, Ohio can access this service regardless of income or situation.

Who can call?

Anyone, including youth, family, neighbor, friend, probation officer, school personnel, counselor, can call MRSS and request services.

How do I contact MRSS?

Families, youth and young adults can reach MRSS by calling Huron County's **Mobile Response & Stabilization Services Team** from 8AM to 10PM - 7 Days a week.

Huron County Mobile Response & Stabilization Services
Call: (567) 274 - 8816



Family Life Counseling
and psychiatric services

What can I expect to happen after I call the crisis hotline?

An MRSS staff person will be in touch with you to make arrangements for responding to where you are, daytime through late evening. The staff person will gather any critical information and will make arrangements to meet you at an agreed upon location. The MRSS staff person will arrive and immediately assess and work to diffuse the crisis, escalating emotions or behavioral issues. They will stay with your family for as long as it takes to soothe the current situation to calm. They will then work with you and your family to develop an individualized plan that stabilizes the situation, and they will connect you to appropriate community support and resources.



How do I know if my situation/circumstance is a “crisis”?

The family defines the situation or circumstances in which they need help. Youth and families deal with a variety of stressors and can feel overwhelmed with their situation. Any time a youth or family feels they need extra help or support is a good time to call MRSS.

How do I know if I should call 911 or the Mobile Response Stabilization Team?

The most important thing is safety! If the situation involves a medical emergency or someone is in immediate danger, please call 911 so that help can come immediately. In many communities, MRSS staff can follow up with you after a 911 call.

If the situation is difficult, but everyone can be kept safe for 30 to 60 minutes, MRSS is a great choice to get timely help that comes to you.

How much does it cost to use MRSS?

MRSS is a free service to the families who receive the services regardless of a family's income.

What agencies provide MRSS?

Family Life Counseling and Psychiatric Services provides MRSS services for Huron County.

